

APPENDIX E

The Licensing Authority
Fenland District Council
Fenland Hall
County Road.
March
Cambs
PE15 8NQ

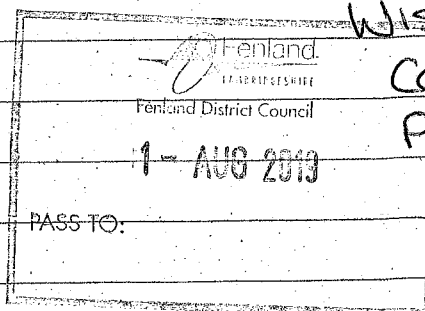
27-07-19

Ema Metcalfe

Wisbech

Cambs

PE13



To Whom it may concern.

I am writing this letter in connection with your Review of Harans, 10 Norfolk St, Wisbech - PE13 2LD - Licensing Review.

My name is Ema Metcalfe, I have known (Pepsi -) Mr Thivakaran for Seven Years.

I Once worked for him for Three of those, And in all this time I have NEVER seen or hear of Mr Thivakaran giving or selling Contraband Tobacco or Cigarettes.

I do know that sometimes his wife would bring small Personal amounts for her husband when traveling; But this stopped when he quit smoking for his children.

I know he feels very strongly about shops selling unpaid duty free as this has affected his cigarettes & Tobacco sales.

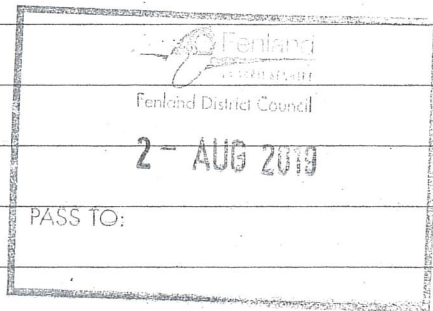
Whilst working for Mr Thivakaran I know of one occasion where he assisted Police in a search of Contraband Tobacco in Norfolk street.

If you require any information or assistance please do not hesitate in contacting me.

With Kind Regards

MISS EMA METCALFE

APPENDIX E



W.itech

Dear Sir/Maddam

My name is Patrick Halton, I have known Mr K. Thivakaran, known to me as Pepsi for many years now. I was shocked & outraged that Pepsi is having his Licence reviewed over what I have been led to believe is due to suspicions of selling dutyfree Tobacco.

Pepsi is well known in the Norfolk st Area & anyone who knows him will react in the same way as myself; "Laughable."

Pepsi is an upstanding guy who is always annoyingly straight-laced.

I have never & will never hear of Pepsi selling any Duty free items.

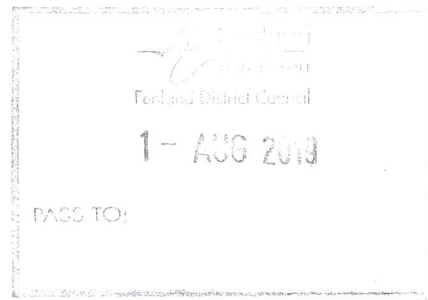
I have shopped @ Pepsi's for over 10 years due to my health Harans is the only one closest who sells my brand. (its blooming expensive) And I hope to continue shopping there.

With Regards

PATRICK HALTON

The Licensing Authority
Fenland District Council
Fenland Hall
County Rd
March
PE15 8NQ

28/7/2019



Re: HARANS Shop
10 Norfolk Street, Wisbech, PE13 2LD

In regard to this shop, being a customer and a past employee, I can swear I have never known 'Reps.' to sell any non duty paid cigarettes or tobacco in the 5 and a half years I have been associated with this shop. The selling of non duty paid cigarettes at 2 other known shops on this street alone is harming this shop that sells genuine products. All the tobacco products in this shop come from a benafide supplier who also supplies 90% of the food items and all items here can be checked via invoices and till history. I would suggest you get the unlawful businesses closed first before you continue to investigate genuine traders!!

Yours sincerely
Mrs B Reoline

Bernadette Reoline

Wisbech,

APPENDIX E

Rasa Balaseviciute,

[REDACTED]
Wisbech,
[REDACTED]

1st August 2019

The Licensing Authority,
Fendland district Council,
Fendland hall,
Country Road,
March,
Cambs,
PE15 8NQ,



Dear Sir/Madam,

I am writing as I have heard of Haran's All in One Store (10 Norfolk Street, PE13 2LD, WISBECH) Licensing Review. Therefore, I strongly disagree on this case.

My name is Rasa Balaseviciute, I am currently working at Haran's All in One Store as a Sale assistant, since 2016. However, during this 3 years at this store, I have never sold or been told to sell any cigarettes or tobacco products that was not UK duty paid, by Mr Thivakaran.

I am sure there are no illegal products sold within these premises by Mr Thivakaran or any other staff! As Mr Thivakaran is really strict and is against this kind of business!!!

APPENDIX E

During these years at Mr Thivakaran's Store, I can see how this store has lost its regular customers, who used to come regularly to buy some UK Duty paid Cigarettes and Tobacco products, unfortunately has stopped, as they been offered with the 'Cheaper' tobacco products which they are able to buy in other stores for less than a normal price! There are atleast 2 stores down Norfolk street which are selling illegal tobacco products. It's also have made huge affect on Mr Thivakaran's business, as he lost lots of customers!

I believe you are after wrong Shop! . I can count so many stores in Wisbech who sells illegal tobacco products from under the counter, but haven't been caught yet?! I believe you should investigate on the businesses who sells hundreds of pounds worth of illegal stuff, than chasing after a honest business who follows the law. I am guaranteed this Store has never sold any non UK duty paid products and also wont sell any in the future.

if you would like to speak to me do not hesitate to contact me on [REDACTED] or email me: [REDACTED]

Yours Faithfully,
[REDACTED]
Rasa Balasenaite.

APPENDIX E

From: [REDACTED]
To: [licensing](#)
Subject: Licence Review
Date: 05 August 2019 10:30:00

To Whom It May Concern

I am writing in support of Mr Thivakaran Kumaravel known to everyone as PEPSI who owns and manages "HARANS BEST PRICE STORE" at number 10, Norfolk Street, Wisbech.

I have known him since the early 2000,s, when I was both President of Wisbech Chamber of Commerce and Wisbech Norfolk Street Traders Association. Pepsi became my tenant in 2010 at the aforementioned premises. He has always to me been an honest hard working individual paying his dues and demands where and when necessary, keeping on the correct side of the law and always ready to uphold the law when necessary as an Off Licence holder. In our many conversations he has always condemned anyone trading in any type of contraband goods and this is why I am so surprised to learn of his licence being under review.

Pepsi has suffered a very challenging time these past few months, having to travel very long distances for family purposes, culminating in his Father,s death in the past month. This has resulted in his "EYE BEING TAKEN OFF THE BALL" as to say, carrying out his family duties as a loving and caring person that he is.

I hope this places him and his situation in a position for you to understand what,s happened and you can find a way to work with him and help him move forward to being a good and honest trader that I know he is

Yours

Ray Johnson

[REDACTED]

APPENDIX E

From: [REDACTED]
To: [licensing](#); [REDACTED]
Subject: Licensing Review for Haran's Best Price store owned by Mr. K. Thivakaran
Date: 02 August 2019 18:38:49

Sent from my iPhone

Begin forwarded message:

From: [REDACTED]
Date: 2 August 2019 at 16:44:23 BST
To: [REDACTED]
Subject: Licensing Review for Haran's Best Price store owned by Mr. K. Thivakaran

Mr. Craig Rea

[REDACTED]
Wisbech
Cambs
PE13 [REDACTED]

Tel: [REDACTED] [REDACTED]

Friday 2nd August 2019

Dear sir/madam,

I am writing to express my extreme dismay upon hearing that Pepsi's trading license is under review due to something I know for sure he has never done, and to support this good, respectable, hard-working man.

I have been a happy patron of his shop for five years now, and I will continue to be for as long as I live. He and his staff are polite, welcoming people who have gone out of their way to help me out on multiple occasions in the past. Just a couple of examples: twice he has kept the shop open five minutes after closing time while I was waiting for money to clear in my bank account so I could get some food; and once he allowed me to take a few items on credit even though it is store policy to not extend credit to customers. I hated asking but he couldn't have been kinder to me.

I have had long chats with Pepsi on many occasions and find him to be a thoughtful, intelligent person. The subject of ordering his stock has come up a few times as he understandably has worries about Brexit and how it will affect his customers, prices and profits; and he has NEVER offered me cheap cigarettes or tobacco products of any kind. Never. If he was selling illegal products of any kind, surely those conversations would have been great opportunities to bring it up. But he didn't. Ever. This gentleman is someone who follows the rules, and I believe he would not be caught dead doing something as underhanded as selling illegal, cheap cigarettes. He would see it

APPENDIX E

as a blight on his character and business. You might as well accuse Santa Claus of selling drugs. Of course, I'm being slightly facetious, but honestly, it is THAT ridiculous.

There are, so I've heard, a couple of shops in Wisbech that do sell illegal tobacco products, but you're barking up the wrong tree accusing Haran's and Pepsi of being one of them. And I'd be willing to bet that no matter who you ask, they'd all say the same thing: he doesn't and he wouldn't.

I have included my contact details above and would be more than happy to discuss this issue further, so please, do not hesitate to contact me if there is anything else I can assist your review with.

Yours sincerely,

Craig Rea

Sent from my iPhone